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| https://gallery.mailchimp.com/4bdc4553621498c899497c4e4/images/26a682da-c5c1-429f-b731-512d634890f6.png |

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| **Newsletter December 2018** |

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| **Christmas Trading Hours**Please note that the ACO Certification Ltd office will be closed from the 21st December 2018 4.30pm until the 7th January 2019 8.30am.During this period the emergency contacts will be Sachin Ayachit 0498 656 165 or Kellie Lewis 0403 814 977.  |

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| **Clients Currently Experiencing Drought**A Feed Derogation is available for operators affected by the drought as per the section 5.1.35 of the ACO Standards. For more information  [http://aco.net.au/Downloads/ACOS\_2017\_V1.pdf](https://aco.us7.list-manage.com/track/click?u=4bdc4553621498c899497c4e4&id=1d5bc51a6c&e=f6edf0bf06)  |

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| **Initial Auditor Training**An Initial Auditor training course will be happening in March 2019 for any auditors who have ambition in the Organic Certification industry. [http://aco.net.au/Documents/ACO%20Initial%20Organic%20Auditor%20Course%20March%202019.docx.pdf](https://aco.us7.list-manage.com/track/click?u=4bdc4553621498c899497c4e4&id=240000eba8&e=f6edf0bf06)  |

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| **Service Desk Tickets**Our Service Desk (JIRA Portal) is to be used for assessments only.If you are submitting Products, Labels, Inputs or Recipes for assessments this is the place to go.You can access this via our website - [http://aco.net.au/Pages/Operators/ServiceDesk.aspx](https://aco.us7.list-manage.com/track/click?u=4bdc4553621498c899497c4e4&id=c9c1eded6a&e=f6edf0bf06)When making these submissions; to make the process faster do not forget to include: * Your Certification Number
* What type of Assessment it is (select a box; product, label, etc)
* Your Business Name
* All important details of your submission (required brand names)
* Your Supplier’s Certificate and the Correct Updated Product Spreadsheet for assessment

All General inquiries should be submitted to info@aco.net.au and will be assigned to the appropriate team member to respond.  |

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| **Fee Schedule**As of the 1st January 2019, ACO Certification will be making some changes to our current Fee Schedule.  ACO Certification has been in a position to be able to maintain the current costings for the past couple of years but unfortunately, a small increase will need to be introduced.  We have also streamlined the Fee Schedule to make it simpler and provide a clear outline of what costs will be incurred.  The new pricing also serves to make pricing fairer and reduce previous cross subsidisations. [http://aco.net.au/downloads/Fee-Schedule-V2.pdf](https://aco.us7.list-manage.com/track/click?u=4bdc4553621498c899497c4e4&id=4362013984&e=f6edf0bf06)  |

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| **Please Keep in Mind:** * **Logo Update;** The new logos came into effect with our de-merge on 01/07/2018 and will need to be displayed on all products by July 2020, please email info@aco.net.au to be sent your new logos. [http://aco.net.au/downloads/labellingstyleguides.pdf](https://aco.us7.list-manage.com/track/click?u=4bdc4553621498c899497c4e4&id=afe9d31f07&e=f6edf0bf06)
* **Approved Products;** The decision was made by Australian Organic Ltd not to provide this scope under the Australian Organic Standard 2017. [https://mailchi.mp/23b1099d57b9/approved-products-notification-important-changes-july-1st-2018](https://aco.us7.list-manage.com/track/click?u=4bdc4553621498c899497c4e4&id=1138f7f092&e=f6edf0bf06)
* **OGA;** The OGA Small Producer Program was wound up at the end of June 2018.  Many producers have now successfully undertaken ACO Certification and are able to use the ‘Bud’ Logo in the marketplace. [http://aco.net.au/Pages/Bulletins/2018-04.aspx#OGA](https://aco.us7.list-manage.com/track/click?u=4bdc4553621498c899497c4e4&id=fbcf72abf2&e=f6edf0bf06)
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| **Message from Australian Organic - Australian Organic Mid Year Report 2018**Thank you for supporting your organic industry body this year. Since our last report we’ve been busy restructuring our organisation, to better promote and protect your organic interests.  A digital copy of the report is available in the link [https://austorganic.com/australian-organic-mid-year-report-2018/](https://aco.us7.list-manage.com/track/click?u=4bdc4553621498c899497c4e4&id=a8c38330f3&e=f6edf0bf06)  |

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